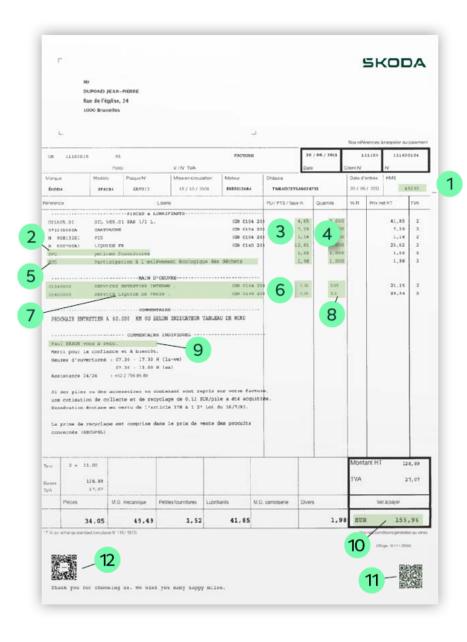
## Your invoice in detail



- 1 Number of kilometres on arrival at the garage
- 2 Small items: small articles and protective elements used by the technician during servicing or repair of your car
- 3 Price per unit (motor oil = per half-litre)
- 4 Quantity used (motor oil = per half-litre)
- 5 Fixed environmental charge: your fixed contribution to recycling costs •
- 6 Price per work unit, expressed in points for mechanical repairs and in €/hour for bodywork repairs
- Work carried out by a technician
- 8 Fixed price set by the manufacturer, expressed in points [2] (mechanical repair) or in number of work hours (bodywork repair)
- 9 Contact person
- 10 Total amount to be paid, including VAT
- 11 For a **payment** of the invoice scan the QR code (if available in your region)
- 12 For a detailed explanation of the invoice scan the QR code (if available in your region)

<sup>■</sup> Fixed environmental charge: because we care about the environment, all parts, products, fluids, packaging and accessories are sorted and collected by a specialized firm. This fixed charge is your contribution to the recycling costs.

Point: a point is a set invoicing unit with a fixed price. For every operation (service or mechanical repair) a certain number of points is set by the manufacturer. The higher the number of points the more complex the work and therefore the more specialized the technician and the equipment used.